

Our Doctors

Dr Kumari Obeyesekera

MBBS; DMM; DCH (Child Health); MD; FRACGP

has a vast experience in all aspects of general practice. She has 18 years experience in clinical research including respiratory, Asthma and allergy related diseases. Her interests are varied which include women's health, Child health, adolescent health, preventative health management, mental health, Infectious diseases with holistic approach to health care.

She also speaks fluent in Sinhalese.

Dr Suharsha Kanathigoda MBBS; FRACGP;

DipPalimed (RACP); AFAM; FACHPM

has extensive experience in the hospital system varying from Emergency/ICU, paediatrics, psychiatry, medicine and surgery etc. He believes experience gained have equipped him to be a confident and competent General Practitioner and Palliative care specialist.

Dr Maria Tadros MBBS; AMC; FRACGP

has 14 years of experience in health care in NSW varying from Medicine, Surgery, Pediatrics, Psychiatry, and Emergency Medicine. In addition to her work, she engages in extra activities such as a member of the International Associations, and various humanitarian services to the community. She also speaks fluent in Arabic.

Fees and Billing Arrangements

All consultations with a GP will be bulk billed if you have a Medicare card. Please bring your Medicare card for all consultations. A fee will be charged for patients not registered with Medicare, and for consultations not covered by the Medicare Benefits Schedule. Please ask the receptionist prior consultation. If your visit is as a result of work related injury, you need to inform the attending doctor. Work related consultations and treatment will be billed to the employer or the insurance company involved.

Appointments

An appointment system operates in this practice with an average of 15 minutes per patient unless a long appointment is required. Please inform the receptionist if you require extra time. Every effort will be made to accommodate your preferred time. When booking, please advise the reception if your problem is **URGENT**, if you require a long appointment, need a special medical examination or procedure or if more than one family member needs to be seen. Contact us ASAP if you are unable to attend so that someone else can be accommodated. If you or a family member requires an interpreter service, we can organize this for you. Please let us know when you make the appointment.

Telephoning your Doctor

Doctors in the practice may be contacted by phone during normal surgery hours. If the doctor is with a patient, a message will be taken and the reception staff will advise you when it is likely that the GP will return your call. Your call will always be put through to the GP in an emergency.

After Hours Care

If you need medical attention outside of our normal surgery hours, please contact **Family Care Medical Services** on **137425**. You can arrange for a home visit and you will be bulk billed if you have a valid Medicare Card. This service is available during weekdays (6pm-8am), Saturday and Sunday (from 1pm - 8am). Brochures about this service are available at the surgery reception counter. **This service is only available to regular patients of this practice.**

Recalls and Reminders

We are committed to preventive care. To provide for an efficient monitoring of your health, this practice

offers a computerized system of recalls and reminders. Your doctor will seek your permission to be included on our reminder system. We may issue you with a reminder notice from time to time offering you preventive health services appropriate to your care. If you do not wish to be part of this system please let your doctor or receptionists know. Recalls/reminders are done by phone or mail for follow-up tests, immunizations, health care assessments, review of chronic health problems like diabetes, asthma etc.

Test Results

Your doctor will give you instructions on how to obtain results for pathology or imaging tests (X-rays, Ultrasounds etc). In general, results are given during consultation in order to allow for appropriate discussion of their implications. It is advisable to make an appointment to discuss further management or follow-up.

Privacy

All our medical records are computer based records only. Your medical record is a confidential document. It is the policy of this practice to maintain security of personal health information at all times and to ensure that this information is only available to authorized members of staff. We abide by the ten National Privacy Principles available at <http://www.privacy.gov.au/health/index.html>

***This practice has a
NO
Smoking policy
and we do not prescribe drugs of addiction***

Your Feedback

We always welcome any constructive comments or suggestions. Our staff is here to help, so don't hesitate to ask for assistance. Due to the unpredictable nature of general practice consultations, doctors will sometimes be behind schedule. We apologise for any inconvenience this may cause. We take your feedback seriously as they will help us improve our services and cater for your needs. However, if you are dissatisfied and want to take your concerns further, you may contact the Health Care Complaint Commission on 1800 043159 or online at www.hccc.nsw.gov.au

Other Services Available:

Ryan Pinto Registered Dietitian	Thu 5.00pm Sat 9.00am
Andrea Keenawinna Exercise Physiologist	Mon 6.00pm to 9.00pm
Jennifer O'Sullivan Registered Psychologist	Tue 9.30-5.00pm
Lauren Cheng Registered Psychologist	Thu 4.00pm Fri 9.00am
Joy Hsueh Registered Acupuncturist & Chinese Massage	Wed 5.00pm-9 pm Fri 5-9 pm Sun 9-1pm
Health Clinics for Adults & Children by Practice Nurse with a Doctor	Mon 6-10pm Wed 6-9.30pm Thu 6-10pm Fri 6-9.30pm

Preventative Healthcare

Regular health checks and consultation with your doctor when any symptoms or changes in your body occur are essential as part of preventative care. The doctors at Hills Doctors provide the following:

- Vaccinations – Child and adult
- Baby Growth and Development
- Women's health
- Men's health
- Skin Cancer & minor Surgery
- Weight Management
- Smoking cessation
- Travel medicine
- Skin cancer checks & Surgery
- Management of chronic disease
- Pre-employment checks
- Medicals for Driving
- Mental Health child & Adult
- Family Planning Advice & Mirena Insertion
- ECG & Spirometry
- Antenatal shared care
- Pap Smears, Breast Checks & implanon
- Liquid nitrogen freezing therapy
- Nutritional advice & Dietetic
- Heart checks
- Children's health check
- Acupuncture
- Physiotherapy(General & exercise)

*We are committed to quality
improvement*



Tolerance, Straightforwardness, Strength, Simplicity and Unity



HILLS DOCTORS

www.hillsdoctors.com.au

Opening Hours

Monday–Friday: 9am –9 pm
Saturday/Sunday: 9am–1 pm

Tel: 9836 1133
Fax: 9836 3166

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